

Project title: Glebelands, Cam, Dursley

Project reference: 6161051

Date: 29 December 2025

WONDERFUL ON TAP



Severn Trent
PO Box 407
Darlington
DL1 9WD

Dear Customer

We're carrying out work on our water main that may affect you...

- We're installing a new water main connection for a development in your area
- We plan to start from 19 January 2026, and take approximately five days to complete
- We'll be working under a road closure.

Why we're doing this work

We plan to install a new water main connection for a development off Glebelands, Cam, Dursley by connecting onto our existing water main located outside the site.

Important things to know

The new water pipe will be laid across the carriageway and into the entrance of the development site. We plan to start work from 19 January 2026 and take approximately five days to complete. To allow us to carry out this work quickly and safely, we'll have a road closure in place. Vehicle access for residents and Cam & Uley Family Practice Surgery will be maintained at all times, however you may have to wait a short while for the site team to finish their activity and make the area safe for you to pass. This is to ensure your safety and the safety of our workforce. Road plates will be used to maintain access overnight. The plan and table overleaf show the approximate location, timescale and traffic management.

Please bear with us...

Please rest assured that we, and our contract partner **Above**, will be doing everything we can to minimise the disruption and get the work finished as quickly as we can. We apologise for any inconvenience this may cause.

Keeping you informed every step of the way

If you have any queries about the work, you can contact us on the numbers below:

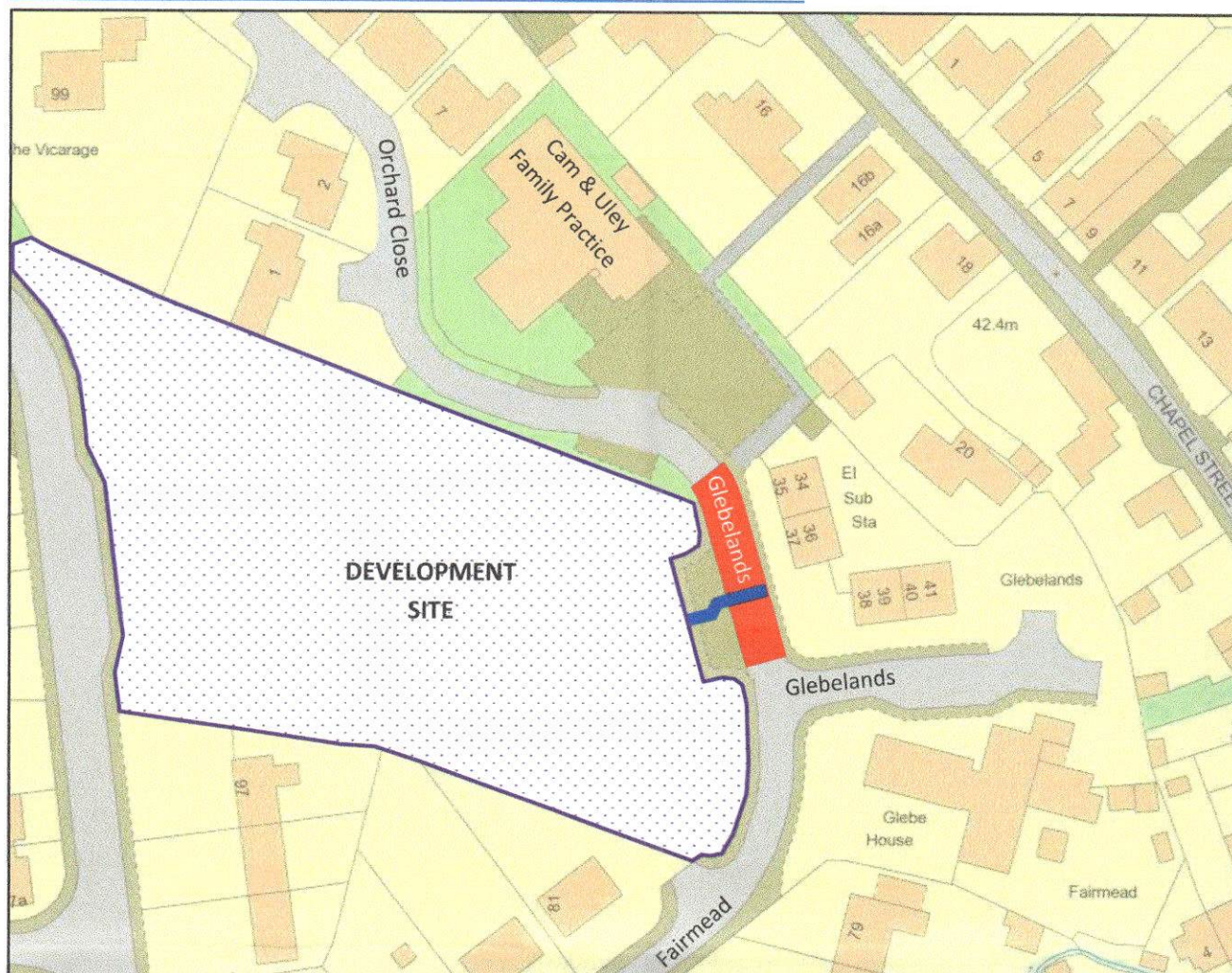


07955 298170 – Dylan Williams, Above, Customer Experience Advisor

0333 7722 282 – Above 24hr Customer Service Centre

If your call is about your water supply or sewerage service, you can call our Customer Operations Service Centre on 0800 783 4444. Please quote the project reference on the top of this letter.

Plan – Glebelands, Cam, Dursley water main connection



KEY

-  Approximate location of the road closure
-  Approximate location of the new water main
-  Approximate location of the development site

Interruption to water supply

We do not plan on interrupting your water supply during our work, if this changes we will notify you in advance.

Table – Affected road and traffic management

LOCATION	START DATE	FINISH DATE	TRAFFIC MANAGEMENT
Glebelands	19/01/26*	23/01/26*	Road closure

*Please note these dates may be subject to change

Yours faithfully

Lee Harding

Lead Project Manager

Severn Trent